Service & Support

LANCOM Warranty Basic Option

Extension of the manufacturer warranty from 3 to 5 years

- Extension of the manufacturer warranty of a LANCOM device from 3 to 5 years*
- Extension of the comfortable repair processing of another 2 years
- Registration of the option within the first three months after purchase of the LANCOM device
- Available as S, M, L, and XL option, depending on the device type

* Applies only for devices with a regular warranty of 3 years

LANCOM Systems

LANCOM Warranty Basic Option

More warranty

With the LANCOM Warranty Basic Option you benefit for two additional years of advantages such as the free-of-charge repair processing and the LANCOM service.

Maximum planning security

Plan ahead with the LANCOM Warranty Basic Option and your devices are optimally safeguarded.

Procurement

The LANCOM Warranty Basic Option can be procured via the distribution and our resellers. The option can be easily registered online.

Conditions

- Registration of the option within the first three months after purchase of the LANCOM device
- The option is bound to a specific device (serial number) and is not transferable

Service categories*	
LANCOM Warranty Basic Option S	Service category S: All devices with CPE housing
LANCOM Warranty Basic Option M	Service category M: All devices with IAP housing
LANCOM Warranty Basic Option L	Service category L: All devices with OAP housing, the LANCOM 7100+ VPN, and the LANCOM WLC 4025+
LANCOM Warranty Basic Option XL	Service category XL: LANCOM 9100+ VPN and LANCOM WLC-4100
Item numbers	
LANCOM Warranty Basic Option S	10710
LANCOM Warranty Basic Option M	10711
LANCOM Warranty Basic Option L	10712
LANCOM Warranty Basic Option XL	10713

* The service category of each LANCOM device can be found in the LANCOM price list.

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